

SURVEY NO. _____

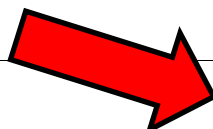
LOCATION _____



DATE _____

SURVEYOR(S) _____

Customer Satisfaction 4 =Strongly Agree, 3 = Agree, 2 = Disagree, 1 =Strongly Disagree, N/A = Does not apply	4	3	2	1	N/A
1. Overall, I am satisfied with this facility.					
2. The staff members treated me with courtesy and respect.					
3. Employees communicated information clearly.					
4. Customer type	<input type="radio"/> Commercial		<input type="radio"/> Residential		
5. Are the hours of operation convenient for you? (7am – 4pm)	<input type="radio"/> Yes		<input type="radio"/> No		
6. Your Zip Code					
7. How often do you come to the Facility? <input type="radio"/> Weekly <input type="radio"/> Once a month <input type="radio"/> More than once a month <input type="radio"/> First visit <input type="radio"/> 1 - 4 times a year <input type="radio"/> 5 - 10 times a year					
8. Reason for visit (check all that apply) <input type="radio"/> Dispose of household trash <input type="radio"/> Recycle <input type="radio"/> Buy compost or mulch products <input type="radio"/> Dispose of construction/demolition debris <input type="radio"/> Dispose of yard waste <input type="radio"/> Dispose of appliance					
9. Select all materials that were recycled. <input type="radio"/> Plastics <input type="radio"/> Aluminum <input type="radio"/> Metals <input type="radio"/> Paper <input type="radio"/> Cardboard <input type="radio"/> None <input type="radio"/> Other _____					
10. How did you learn about this full service recycling center? <input type="radio"/> Friend <input type="radio"/> County website <input type="radio"/> Advertising <input type="radio"/> Signage at Center <input type="radio"/> Other _____					
11. Do you use our website; www.WipeOutWaste.com? <input type="radio"/> Yes <input type="radio"/> No					
12. Have you thrown away a Mattress or Box Spring in the past 12 Months? <input type="radio"/> Yes <input type="radio"/> No					
13. Are you aware that plastic bags cannot be placed with regular recycling? <input type="radio"/> Yes <input type="radio"/> No					
14. Did you buy compost or mulch products? <input type="radio"/> Yes <input type="radio"/> No					
15. Why did you use this location, rather than curbside collection at your home? <input type="radio"/> Do not have curbside collection <input type="radio"/> Did not want to wait <input type="radio"/> I just like coming to the dump <input type="radio"/> Other _____					
16. Please provide any other comments you may have about this full service center:					



Further comments can be added on back of survey

Please note any other comments you may have about this full service center.

Thanks!



Rising Solutions, PLLC
